



Michael Randol, Director of the Division of Health Care  
Finance and State Medicaid Director

CMS Notification Letters  
House Social Services Budget Committee  
March 6, 2017

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# Agenda

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## CMS Notifications

- 372 Documents – December 14, 2017  
(KDAD's will present)
- Compliance Audit – January 13, 2017
- Extension Request – January 17, 2017
- Eligibility and Enrollment – January 20, 2017

# Compliance Audit

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- Process versus Outcome Focused
  - Significant improvement in Quality
  - Fewer ER visits
  - Less in-patient utilization
  - Increased Primary Care Physician utilization
- Anecdotal versus Fact
  - No objective outcomes data
  - Irresponsible allegations regarding services to members

# Eligibility and Enrollment

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- On-site review in September 2016
  - Detailed discussions with KDHE leadership and contractor leadership
  - Documentation review (policies, call center scripts, notice of actions, etc.)
  - System demonstrations

# Eligibility and Enrollment

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- Findings
  - Timely determination of eligibility
  - Issuance of denials for non-eligible members (Social Security Disability Determinations)
  - Opportunity to apply or renew in person
  - Redetermination of eligibility (reviews)
  - Reporting functionality
  - KEES functionality
  - Requests for state fair hearings

# Eligibility and Enrollment

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- KDHE's Corrective Action Plan
  - Due to CMS March 20, 2017
  - Plans developed for 4 of 7 findings
  - Working with KEES to complete
  - Will be submitted within the deadline

# KanCare Renewal

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- Denial of extension has no impact on current KanCare program
- Current KanCare waiver lasts through Dec. 31, 2017
- Kansas Department of Health and Environment (KDHE) and Kansas Department for Aging and Disability Services (KDADS) began work on the new waiver and RFP last year
- Applied to CMS for an extension of the waiver after decision was made to delay application and RFP

# Renewal Timeline

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- October 2016 site visit with CMS
- Preliminary audit report received in mid-November 2016
- KDHE and KDADS began working to address the issues identified in preliminary audit
- During December 16, 2016 conversation, CMS indicated that KanCare waiver would be extended for a year as requested



# Renewal Timeline

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- Late on January 17, 2017, KDHE received letter from CMS denying the state's request for an extension of the waiver
- Letter outlined issues that had been previously identified in the preliminary audit report and that state was already addressing
- Public meetings had been scheduled for December 2016, but were cancelled after CMS led state to believe those were unnecessary

# Next Steps

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- Will continue to work with CMS on new waiver application
- Corrective action plan due to CMS by mid-February 2017
- Public meetings scheduled for March 20 and 21
- Waiver renewal will be submitted in Spring of 2017
- KDHE and KDADS in communication and working diligently with CMS

# Thank you

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## Questions?